

Ztron Labs Limited Product Warranty

Ztron Labs Inc. warrants all of our products to be free of any manufacturing or workmanship defects for three (3) years from the date of purchase. The warranty does not cover damage to these products caused by erroneous application, accidents or collisions, intentional misuse or ordinary wear, nor damage, dents or chips to the protected surface or film caused by impact of rocks or any other debris. Ztron Labs will replace any product that does not meet this warranty. The replacement of damaged units is the exclusive remedy; liability does not extend to any other damages, incidental, consequential or otherwise.

What is covered by This Limited Warranty?

We, Ztron Labs Inc. warrant to you, the original purchaser of any Ztron Labs products, that such products will be free from defects in materials and workmanship. This limited warranty is only good for purchases made in the United States (excluding Puerto Rico and U.S. possessions and territories) or Canada.

What is not covered by This Limited Warranty?

This limited warranty does not cover problems with a warranted product caused by normal wear and tear. It also does not cover problems with a warranted product resulting from external causes such as accident, abuse, misuse, mishandling, collision, alteration, negligence, fire, theft, vandalism, riot, explosion, natural disaster, or other acts of God. Moreover, it does not cover any problems resulting from a usage of a warranted product that is not in accordance with product instructions or resulting from a failure to follow product.

This limited warranty does not apply to the quality of the installation of a warranted product on your vehicle. It also does not apply to any problems with a warranted product caused by or relating to the actions or omissions of any contractor who performs work on your vehicle, including, for example, an installer of a warranted product. For example, this limited warranty would not cover problems with a warranted product resulting from such an installer's installation methods. Contractors are neither our employees nor our agents and they do not have the authority to alter or extend this limited warranty.

This agreement is a product warranty and not insurance.

NO OTHER WARRANTY OF ANY KIND IS MADE UNLESS EXPRESSLY PROVIDED HEREIN. WE DISCLAIM ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE WARRANTIES IMPLIED BY, AND INCAPABLE OF EXCLUSION UNDER, APPLICABLE LAW. ANY SUCH IMPLIED WARRANTIES WHICH MAY BE REQUIRED BY LAW AND ARE NOT DISCLAIMED HEREBY ARE LIMITED, TO THE EXTENT PERMITTED BY LAW, TO THE APPLICABLE PERIOD OF THIS LIMITED WARRANTY OR THE SPECIFIED DURATION OF SUCH IMPLIED WARRANTIES UNDER APPLICABLE LAW, WHICHEVER IS SHORTER. WE DO NOT ACCEPT LIABILITY BEYOND THE REMEDIES PROVIDED FOR IN THIS LIMITED WARRANTY OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. OUR LIABILITY WILL BE NO MORE THAN THE AMOUNT YOU PAID FOR THE PRODUCT THAT IS THE SUBJECT OF A CLAIM. THIS IS THE MAXIMUM

AMOUNT FOR WHICH WE ARE RESPONSIBLE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

How long does This Limited Warranty last?

This limited warranty is good for up to three (3) years from your date of purchase. This limited warranty begins on the date of your proof of purchase, including, for example, your packing slip, invoice, or other receipt. The warranty period is not extended if we repair or replace a warranted product. We may change the availability of our limited warranties at our discretion, but any such changes will not be retroactive.

What do I do if I need Warranty Service?

To initiate warranty service, go to our Support page of our web site, www.ZtronLabs.com, and fill out the Warranty form.

You must return the defective product to us in its original or equivalent packaging, prepay shipping charges, and insure the shipment or accept the risk if the product is lost or damaged in shipment.

What will Ztron Labs do?

Upon our inspection of the defective product and our determination that your claim falls within the scope of this limited warranty, we will send you a replacement product free of charge (but not including any installation costs). We will make such determination and, if in the affirmative, send you a replacement product, within thirty (30) days following our date of receipt of the materials listed above.

If we are not able to replace your warranted product because it has been discontinued or is not available, we will either replace it with a comparable product or reimburse you for your purchase cost (as indicated on your proof of purchase), at our sole option.

We will pay to ship the replacement product to you if you use an address in the United States (excluding Puerto Rico and U.S. possessions and territories). Otherwise, we will ship the product to you freight collect.

If we determine that the problem is not covered under this limited warranty, we will notify you and inform you of service alternatives that are available to you on a fee basis.

Replacement products are covered for the remaining period of the limited warranty covering the warranted product that you bought. We own all warranted products returned to us that are exchanged for a replacement product.

May I Transfer This Limited Warranty?

You may not transfer this limited warranty. This warranty coverage terminates if you sell or otherwise transfer a warranted product to another party.

What should I do if I have a question, complaint, or dispute?

If you have a question regarding the terms of this limited warranty or a complaint regarding its application, please do not hesitate to contact us by email at support@ZtronLabs.com. In the event of a dispute concerning this limited warranty (including, for example, our determination of whether your product constitutes a defective product falling within the scope of this limited warranty), you may be entitled to certain rights and remedies under applicable federal and/or state law.